

# **TERMS OF SALE**

## **applying to Your purchase of a SIM Card from usapayasyougosimcard.co.uk**

**THIS DOCUMENT CONTAINS VERY IMPORTANT INFORMATION REGARDING YOUR RIGHTS AND OBLIGATIONS, AS WELL AS CONDITIONS, LIMITATIONS, AND EXCLUSIONS THAT MIGHT APPLY TO YOU. PLEASE READ IT CAREFULLY.**

**BY PLACING AN ORDER FOR PRODUCTS OR SERVICES FROM THIS WEBSITE, YOU ACCEPT AND ARE BOUND BY THESE TERMS AND CONDITIONS.**

**YOU MAY NOT ORDER OR OBTAIN PRODUCTS OR SERVICES FROM THIS WEBSITE IF YOU (A) DO NOT AGREE TO THESE TERMS, (B) ARE NOT THE OLDER OF (i) AT LEAST 18 YEARS OF AGE OR (ii) LEGAL AGE TO FORM A BINDING CONTRACT WITH USAPAYASYOUGOSIMCARD.CO.UK, OR (C) ARE PROHIBITED FROM ACCESSING OR USING THIS WEBSITE OR ANY OF THIS WEBSITE'S CONTENTS, GOODS OR SERVICES BY APPLICABLE LAW.**

### **1. Definitions**

In these Terms & Conditions the following words have the following meanings:

"Activation Instructions" means the activation instructions for your SIM Card located at such website URL as stated in your order confirmation email and included with your SIM Card.

"T-Mobile" means T-Mobile US Inc.

"Call Credits" means the minutes, texts and data associated with your SIM Card and includes (a) any amount paid to purchase the initial SIM Card from Us which is pre-loaded with an allowance of minutes, texts and data, and (b) any amount paid to purchase (i) Calling and Texting Abroad Add-On, and (ii) Canada and Mexico Add-On, and (iii) an additional 30 days usage of your SIM Card.

"Harmful Code" means any program, routine or device which is designed to delete, disable, deactivate, interfere with or otherwise harm any software, program, data, device, system or service, including without limitation, any 'time bomb', virus, drop dead device, malicious logic, worm, Trojan horse or trap or back door.

"Loss" means any loss, cost, liability or damage, including reasonable legal costs on a solicitor/client basis and, unless otherwise stated, includes consequential loss.

"Plan" means the 7 day, 14 day or 30 day bundle you purchased on our website or the purchase of the Calling and Texting Abroad Add-On or the Canada and Mexico

Add-On, or an additional 30 days usage of your SIM Card. A plan cannot be added to Your own supplied T-Mobile SIM Card that You did not purchase from Us.

“Services” means the services offered by T-Mobile on the SIM Card or Plan.

“SIM Card” means a SIM Card for use in your mobile phone, iPad, tablet, mobile hotspot or other device.

“We/Us” means 51 Pegasi Limited (Hong Kong Company Number 2626703);

"Website" means [usapayasyougosimcard.co.uk](http://usapayasyougosimcard.co.uk)

“You/Your” means you, the customer purchasing from [usapayasyougosimcard.co.uk](http://usapayasyougosimcard.co.uk) and any other third party that uses the purchase.

## 2. Binding Terms & Conditions

2.1 You agree that your order is an offer to buy, under these Terms, all products listed in your order. All orders must be accepted by us or we will not be obligated to sell the products or services to you. We may choose not to accept any orders in our sole discretion. These Terms and Conditions (**Terms**) govern the agreement (**Agreement**) between You and Us. We agree to provide the SIM Card subject to the Terms.

2.2 These Terms are binding on any use of the SIM Card and apply to You from the time that We provide You with a SIM Card.

2.3 By using the SIM Card, you acknowledge that you have read, understood, and accepted these Terms and you have the authority to act on behalf of any person or entity for whom you are using the SIM Card, and you are deemed to have agreed to these Terms on behalf of any entity for whom you use the SIM Card.

2.4 Your Agreement is personal to You. Unless We give You written consent, You remain responsible for complying with Your Agreement and You may not pass any of Your rights or responsibilities to anyone else, even if You give them your SIM Card or Plan.

2.5 We reserve the right to make changes to these Terms at any time, effective upon the posting of modified Terms on our Website. It is Your obligation to ensure that You have read, understood and agreed to the most recent Terms available on our Website.

2.6 These Terms incorporate, and are subject to Your acceptance of, the Privacy Policy and Website Terms and Conditions, in each case, as amended from time to time, which are available on our Website. Notwithstanding the

foregoing, Your acceptance of these Terms hereby signifies your acceptance of the Privacy Policy and Website Terms and Conditions.

### **3. Services**

- 3.1 We will provide the SIM Card as a third party supplier. In doing so We do not act as an agent of, are associated with, or exercise control over the any aspect of the services provided by T-Mobile in anyway whatsoever. Any and all enquiries relating to your account with T-Mobile must be directed to T-Mobile.
- 3.2 The SIM Card remains our property and we may recall it at any time for upgrades, modifications and/or when Your Agreement ends.
- 3.3 You acknowledge and agree that You have relied on your own judgment to evaluate the suitability of the SIM Card or Plan for the purposes for which you require the SIM Card or Plan. In particular, but without limitation, You acknowledge and agree that the terms and conditions that relate to Your use of the SIM Card or Plan are those stipulated by T-Mobile at its website [www.t-mobile.com](http://www.t-mobile.com). You should carefully review the terms and conditions stipulated by T-Mobile before You use the SIM Card or Plan.
- 3.6 We may change or withdraw some, or part of, the Services from time to time. This may be because of changing technologies, obsolescence, new or different product features, changing third party content providers and the need to remove, replace or modify content.
- 3.7 The price we charge for the SIM Card, its Call rates and the amount of Call Credits which will be applied to calls, texts and data usage made using Your SIM Card frequently change. Call rates and the amount of Call Credits and charges which are applicable at any given time will be displayed on our Website and it is Your responsibility to check any rates which are relevant for You and the use of Your SIM Card.
- 3.8 Some SIM Cards require user activation and if You have a SIM Card or Plan which requires user activation such activation is Your responsibility and We will not provide a refund or replacement in the event that You fail to activate Your SIM Card.
- 3.9 Call Credits last for a period of 7 days, 14 days or 30 days (depending on which bundle you purchased), commencing on the date that you activate the SIM Card or Plan. Call Credits expire at 11:59pm on the 7<sup>th</sup>, 14<sup>th</sup> or 30<sup>th</sup> day (depending on which bundle you purchased). Following expiry of you Call Credits, Your ability to use Our Services may be terminated and any Call Credits remaining will be forfeited.

- 3.10 It is Your responsibility to ensure your Call Credits balance is maintained at a level which enables you to access the features You require. Certain Services and/or features will not be available once Your Call Credit balance reaches a certain level or ceases to have credit.
- 3.11 You may top-up Your Call Credit balance using any of the methods outlined on Our Website however We may at any time for any reason terminate a particular payment method, in which case You will be required to use an alternative method.
- 3.12 The SIM Card itself will expire 60 days after your bundle expires or on another date as advised in writing by Us to You. After the expiry of your SIM Card, it cannot be re-used, and the USA mobile number allocated to your SIM Card will also expire and cannot be retrieved for future use.
- 3.13 We will arrange for the shipping of the SIM Card to you. Title and risk of loss pass to you upon our transfer of the products to the carrier. Shipping and delivery dates are estimates only and cannot be guaranteed. We are not liable for any delays in shipments.

#### **4. Warranties**

- 4.1 To the full extent permitted by law, all terms, conditions, warranties, undertakings, inducements or representations whether express, implied, statutory or otherwise relating in any way to the SIM Card are excluded.
- 4.2 The SIM Card is provided to You on an “as is” basis without warranty of any kind express or implied. We make no warranty as to the accuracy, completeness, currency or reliability of any content available through the SIM Card. You are responsible for verifying any information before relying on it. Use of the SIM Card is at Your sole risk.
- 4.3 We make no representations or warranties that use of the SIM Card will be continuous, uninterrupted or error-free.
- 4.4 We will always try to make the SIM Card services available to You. However, the Services are only available within T-Mobile network and limited services may be available while roaming. Within T-Mobile coverage area including roaming areas in Canada and Mexico, there may be places where access to the mobile services are limited or unavailable. Available network coverage of the T-Mobile network may be viewed at <https://www.t-mobile.com/coverage/coverage-map>. The coverage map shows the scope of the T-Mobile coverage area. Map depicts an approximation of outdoor coverage. Actual coverage area may differ substantially from area shown on the map, as coverage may be affected by terrain, weather, foliage, buildings and other construction, signal strength, customer equipment and other

factors which do not allow T-Mobile to guarantee coverage or network availability.

## 5. Your obligations and commitments

5.1 You will not, in Your use of the SIM Card or Plan, breach any law, breach any person's rights or otherwise cause loss, liability or expense to Us or any other party. Without limitation You will not use and must use all reasonable endeavours to ensure that others using Your SIM Card or Plan do not use it:

- (a) for any purpose that is defamatory, offensive, abusive, obscene, menacing, threatening, harassing, or illegal;
- (b) for any (other) unlawful purpose;
- (c) to do any act that may damage the T-Mobile network or systems or cause the quality of service to T-Mobile's own retail customers to be impaired;
- (d) to engage in any activities in such a manner that is reasonably likely to expose Us to liability; or
- (e) in a manner that does not comply with the terms of any legislation or license applicable to You.

5.2 You are responsible for all usage charges in respect of the use of the SIM Card or Plan whether or not such usage charges were authorised by You and includes all usage charges in excess of the funds on your SIM Card or Plan. It is Your responsibility to maintain security to the means of access to the SIM Card or Plan and ensure unauthorized use does not occur. You are liable for all usage charges whether or not You have authorized the particular use of the SIM Card or Plan by another person and You will continue to be liable for the usage charges if You allow another person to use the SIM Card or Plan irrespective of whether You have authorized that person to use the SIM Card or Plan. If your SIM Card or Plan is lost, stolen or damaged, or You have sold or given away SIM Card or Plan, You will remain responsible for all usage of the Services until such time as you ask us to suspend the SIM Card or Plan or your Agreement is terminated in accordance with these Terms.

5.3 To the extent permitted by law, You irrevocably and unconditionally indemnify Us, T-Mobile, any other third party and each of their respective Related Corporations (each, an "**Entity**"), in full against any and all Loss incurred by or awarded against an Entity as a result of, or in connection with:

- (a) any breach of Your Agreement by You;
- (b) any fraud by You or any third person associated with You who uses or purports to use the SIM Card or Plan;
- (c) any claim by You or any third party against Us in connection with Your use of the SIM Card or Plan or by any third party that uses Your SIM Card or Plan;

- (d) any infringement or non-compliance by You or any third party that uses Your SIM Card or Plan, of any law, regulation, direction, order, code or guideline concerning privacy, including (without limitation) any law, regulation, direction, order, code or guideline applying to the recording of telephone calls; or
- (e) any transmission by You or any third party that uses Your USA Sim Card or Plan of any Harmful Code through any electronic device or network.

Your indemnity to Us is a continuing, separate and independent obligation and is absolute and unconditional and unaffected by anything that might have the effect of prejudicing, releasing, discharging or affecting in any way Your liability.

- 5.4 Before purchasing and/or using Your SIM Card You must ensure that your mobile phone handset is network unlocked and is technically compatible. We will not provide a refund or replacement SIM Card if the SIM Card You are supplied with does not work because the handset You are using it with is locked or incompatible. More information about a network unlocked mobile phone handset and a technically compatible mobile phone handset can be found on our Website at [www.usapaygasyougosimcard.co.uk](http://www.usapaygasyougosimcard.co.uk).
- 5.5 You may only use a SIM Card or Plan with handsets or other devices that have been approved by T-Mobile and shall comply with all relevant legislation or regulations relating to such use. If You use a SIM Card or Plan with any device and / or accessory that has not been approved by T-Mobile, You may not be able to utilise all or any of the Services and You shall accept the limitations of such device and / or accessory in accessing any of the Services, for which We shall not be held responsible in any respect. Furthermore, You must ensure that such use will not cause any damage or disruption to the T-Mobile network and / or in any way affect the use the Services by Our other customers.
- 5.6 You are solely responsible for ensuring that Your mobile telephone is network unlocked and technically compatible. If Your mobile telephone is network locked and/or not technically compatible You will not be able to use the SIM Card. We will not be liable to You for any costs incurred by You to unlock your mobile telephone to use the SIM Card. You should carefully read the information about unlocking Your mobile telephone on our Website at [www.usapaygasyougosimcard.co.uk](http://www.usapaygasyougosimcard.co.uk).
- 5.6A Before using the SIM Card you are required to read, understand and accept the Activation Instructions for the SIM Card. The Activation Instructions include very important information about how to activate your SIM Card and how to correctly use your SIM Card. Failure to read, understand and accept the Activation Instructions may mean that your SIM Card does not work properly, or at all. We are not responsible for your SIM Card not working

properly, or at all, if you fail to read, understand and accept the Activation Instructions.

- 5.7 If you purchase a top up for your SIM Card You acknowledge and agree that purchases are final, non-reversible and non-refundable. Call Credits are non-refundable, non-transferable and not redeemable for cash. You are advised that we will also not refund nor transfer any remaining credit in your Prepaid Account even in the event of a loss or damaged SIM Card.
- 5.8 You are solely responsible for ensuring that the mobile phone telephone number You enter when purchasing a top up is correct. We will not be responsible in the event that You enter the wrong mobile phone telephone number, and under no circumstances will We refund to you the top up amount if You enter the incorrect mobile phone telephone number.
- 5.10 If so required by the regulatory authorities, We may require You to provide us with your personal information and you hereby undertake to provide Your correct name, address, age and all such other factual information either before we connect You or before allowing You to access the Services. In respect of the foregoing, You warrant that all information provided is true and correct in all respect.

## **6. Events Beyond Control**

- 6.1 We will not be liable or deemed to be in default of any of Our obligations under the Agreement with You for any default, failure or delay resulting directly or indirectly from any circumstance beyond Our control including but not limited to acts of terrorism, act of God, defects in vehicles, war, strikes, theft, delay, cancellation, civil disorder, disaster, Government regulations or changes in itinerary or schedule.

## **7. Limitation of Liability**

- 7.1 Except for clause 8, all terms, conditions, warranties, undertakings, inducements and presentations, whether express or implied, statutory or otherwise, relating to the SIM Card or Plan are excluded.

- 7.2 TO THE MAXIMUM EXTENT PERMITTED BY LAW, WE WILL HAVE NO LIABILITY TO YOU:

(A) WHERE SUCH PURPORTED LIABILITY IN ANY WAY ARISES OUT OF OR RELATES TO YOUR CONDUCT, OR ANY THIRD PARTY WHO USES YOUR SIM CARD;

(B) FOR ANY LOSS OF PROFIT, LOSS OF ACTUAL OR POTENTIAL BUSINESS OPPORTUNITIES, LOSS OR CORRUPTION OF DATA, BUSINESS INTERRUPTION, LOSS OF REVENUE, COSTS OF PROCUREMENT OF SUBSTITUTE GOODS OR

SERVICES OR ECONOMIC LOSS OF ANY KIND, OR FOR ANY INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES HOWEVER CAUSED AND UNDER ANY THEORY OF LIABILITY (INCLUDING NEGLIGENCE) AND WHETHER OR NOT WE HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES AND NOTWITHSTANDING ANY FAILURE OF ESSENTIAL PURPOSE OF ANY LIMITED REMEDY PROVIDED IN THE AGREEMENT.

FURTHERMORE, IN NO EVENT SHALL OUR LIABILITY UNDER ANY THEORY OF LIABILITY (INCLUDING NEGLIGENCE) FOR ANY ACT OR OMISSION ARISING OUT OF OR RELATED TO THIS AGREEMENT (INCLUDING ACTS AND OMISSIONS OF T-MOBILE EXCEED THE SUM OF THE TOTAL PRICE PAID BY YOU TO US FOR THE SIM CARD OR PLAN.

YOU AGREE THAT THIS CLAUSE 7.2 REPRESENTS A REASONABLE ALLOCATION OF RISK.

7.3 The exemptions, limitations, terms and conditions set out in these terms or conditions shall apply whether or not any damage is caused by negligence or actions constituting a fundamental breach of contract.

7.4 You acknowledge that any liability of T-Mobile to You in relation to the SIM Card or Plan is governed by the Terms and Condition on which T-Mobile from time to time supplies services to its own retail customers.

## **8. UK Consumer Law**

8.1 Certain legislation in the UK including but not limited to the Consumer Rights Act 2015 may confer You with rights, warranties, guarantees and remedies relating to the provision of services by Us to You which cannot be excluded, restricted or modified (**Statutory Rights**).

8.2 If a supply under these terms and conditions is a supply of goods or services to a consumer within the meaning of UK Consumer Law, nothing in these Terms removes Your Statutory Rights as a consumer under the UK Consumer Law. You agree that Our liability for Services provided to consumers is governed solely by UK Consumer Law and these Terms. To the extent permitted by law, all conditions, warranties, guarantees, rights, remedies, liabilities and other terms implied or conferred by statute, custom or the general law that impose any liability or obligation on Us are excluded under these Terms.

8.3 Except for your Statutory Rights, all material and work is provided to You without warranties of any kind, either express or implied; and We expressly disclaim all warranties of any kind including but not limited to implied warranties of merchantability and fitness for a particular purpose.



## **9. Suspension and Termination**

9.1 We may, at Our discretion, suspend or terminate Your Services without notice if:

- (a) You have not complied with any of the terms of your Agreement;
- (b) the remaining credit on Your SIM Card or Plan falls below such limit as We may, in Our reasonable discretion, determine from time to time;
- (c) We reasonably believe You have provided Us with false or misleading details about Yourself;
- (d) We believe that Your SIM Card or Plan has been lost or stolen;
- (e) We are aware or reasonably suspect that the handset which you are using in conjunction with the SIM Card or Plan is lost or stolen equipment;
- (f) We receive a serious complaint against You which we believe to be genuine;
- (g) We are required to suspend Your Services by the emergency services or other government authorities;
- (h) We consider it necessary to safeguard the standard of Services or the integrity of T-Mobile network; or
- (i) in Our reasonable opinion, there is or has been unauthorised, unlawful, fraudulent or unreasonable use or usage of Services or the use of Services or any relevant equipment by You is causing or may potentially cause damage or interference to the T-Mobile network and/or such equipment.

9.2 Upon termination of this Agreement We will close Your SIM Card or Plan and disconnect the Services and You will not be able to use the Services. Upon disconnection of the Services, any remaining credit on Your SIM Card or Plan will be forfeited.

9.3 Termination of Your Agreement will not affect any existing right or liability that You or Us may have prior to such termination.

## **10. Miscellaneous**

10.1 Your contract with Us is governed by and constructed in accordance with the laws of Hong Kong and You agree to submit to the jurisdiction of the courts of Hong Kong.

10.2 If any part of Your contract with Us is found to be invalid or of no force or effect, the contract shall be constructed as though such part had not been inserted and the remainder of the contract shall retain its full force and effect.

10.3 We will consider You have received information from us if it is included on our Website or if it is directly communicated to you by such means which we consider to be most appropriate for its purpose. Such means will primarily be

by phone, text or multimedia messages to the mobile number associated with your SIM Card or Plan.